

Personal Safety & Security

Home Security

Burglars don't work to a schedule - if they see an open door or window they're likely to jump through it, whatever the time of day or night.

Do's

- Make sure that window lock keys are supplied.
- Make sure windows and doors are locked, even when you're at home. 1 in 3 burglaries are a result of an unlocked door or window. In the summer ground floor windows and doors can be a point of entry.
- Check with the landlord if contractors show up to 'repair' something.
- Turn on the house alarm if there is one installed

Don'ts

- Don't let contractors, or anyone else, in without seeing some ID.
- Don't leave your house unsecured - this can invalidate your insurance and your landlord's. You might then face a claim for items that are stolen or damaged.
- Don't leave your windows and doors unlocked when you're at home. Lock windows and doors when you're in another room, and don't leave laptops, valuables etc on display.

Street Safety

Manchester Student Homes on behalf of the Universities works with partners such as the Students' Unions, Greater Manchester Police and Manchester City Council to make sure students can access help and support should they be feeling vulnerable, unwell or have any general concerns, when out and about. This initiative is called the Student Safe Zone.

- Don't walk around alone at night.
- Keep valuables out of sight.
- Be aware of your surroundings - don't wear headphones.

Information about Student Safety can also be downloaded from [Manchester City Council](#).

The only University Run Housing Service

Public Transport

These tips may be useful if you are travelling at night. Take particular care if you are travelling after drinking.

Bus

- Plan your journey in advance, and make sure you know your route and stop.
- Check the times of the last buses.
- Have your ticket or change ready so your purse or wallet is out of sight and keep bags zipped and valuables secure.

Train

- Plan your journey in advance, and make sure you know your route and stop.
- Check the times of the last train.
- Have your ticket or change ready so your purse or wallet is out of sight and keep bags zipped and valuables secure.
- If you're waiting for a train, wait in a well lit area, close to other people.
- Sit in a busy compartment.
- If you're worried, consider changing compartments or getting off the train altogether.
- Get someone to meet you at your destination

Taxi

Manchester Student Homes also support the Safe Taxi Scheme. This will help you get home safely if you don't have the taxi fare. More information can be found at [Street Cars](#) or The University of Manchester [Students' Union](#). If you decide to use an alternative taxi company

- Use a taxi company you know and trust.
- If you book a mini cab by phone, ask the driver to confirm your name and destination. It's illegal for mini cabs to pick you up unless you book through their operator. Mini cabs that try to do this are unlicensed and uninsured and you don't know what the driver's been up to in the past.
- Use black cabs as much as you can.
- If you start to feel uncomfortable in a taxi, get the driver to drop you off in a busy familiar place and get out of the car.

Have your money and keys ready so that you can get into your house quickly at the end of the journey.

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Manchester
Metropolitan
University

www.manchesterstudenthomes.com

0161 275 7680



Unit 1-3 Ladybarn House, Moseley Road, Fallowfield, Manchester, M14 6ND